

## Privacy Statement

This Privacy Statement describes how Innophos Holdings, Inc. and its affiliates (“Innophos”) may collect information from or about you when you visit this website ([www.innophos.com](http://www.innophos.com) (<http://www.innophos.com>)) and other Innophos websites that display or link to this Privacy Statement. Innophos values your privacy, and is providing this Privacy Statement to explain what information we collect and how that information may be used when you interact with Innophos online. If you do not want us to collect or use your information as set out in this Privacy Statement, please do not use our websites or provide us with your information. By providing your information to Innophos, you agree to the terms and conditions of this Privacy Statement.

Information collected through [www.innophos.com](http://www.innophos.com) (<http://www.innophos.com>) and other Innophos websites is maintained by Innophos Holdings, Inc., 259 Prospect Plains Road, Building A, Cranbury, New Jersey 08512-3706, and/or Innophos’ affiliates. Innophos can be reached through the contact information provided at the end of this Privacy Statement.

### What Information We Collect

When you interact with Innophos online, Innophos collects “Personal Information” about you, by which we mean information that identifies you as an individual or relates to you as an identifiable individual.

#### *Information you provide –*

- We collect the personal information that you knowingly provide by completing an online form, registering for information or services, applying for a job, or otherwise sending to us.
- This includes information such as your name, your email or physical address, your telephone number, your company or organization, or other contact details, or other records or copies of your correspondence with us (including emails).
- If you communicate with Innophos using the “Contact Us” feature, we collect the information you provide when you complete the “Contact Us” form.
- If you create an account with Innophos through the Innophos website, we collect the information you provide when you complete the “Create an Account” form.

#### *Supplemental Information –*

- In some cases, Innophos may also collect information about you from other sources, and combine the information that you provide us online with other information that we have due to your relationship with Innophos.

- For example, if you are an Innophos customer or supplier, we may use the information you have provided us both only and through our broader business relationships to improve your online experience.

#### *Information Sent to Us by Your Web Browser –*

- Like many websites, Innophos collects information that is sent to us automatically by your web browser.
- This information typically includes your Internet Protocol (IP) address, the identity of your internet service provider, the name and version of your operating system and browser, the date and time of your visit, the page that linked you to Innophos, and the pages you visited.

We collect Personal Information in order to provide requested services and products to you. If you do not provide the information requested, we may not be able to provide the services. If you disclose any Personal Information relating to other people to use or to our service providers in connection with the services, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Statement.

We may combine Personal Information that we collect about you with Personal Information you provide to Innophos through other sources, such as product registrations, inquiries, or marketing events. We will use the combined Personal Information in accordance with this Privacy Statement for as long as it is combined.

### **Cookies**

To make this site work properly, we may place small data files called cookies on your device. Many websites do this, too. A cookie is a small text file that a website saves on your computer or mobile device when you visit the site. It enables the website to remember your actions and preferences (such as login, language, font size, and other display preferences) over a period of time, so you don't have to keep re-entering them whenever you come back to the site or browse from one page to another.

We use first party and third party cookies and other technologies to, among other things, better serve you with more tailored information, and to facilitate your ongoing access to and use of the site. We also use cookies to collect statistics related to the number of visitors to our websites and request for files, the types of browsers used, and other aggregate data. The types of cookies that are used on our website are found below. For Third Party cookies, Innophos does not define, aide in, or determine what the vendor deems as non-personally identifiable information, nor define consent or manage any consent mechanisms.

## First Party Cookies

Category	Type	Duration	Purpose	Examples
Technical	Browsing / Session	Session	These are used only for the purpose of ensuring that the site functions properly and to improve services offered, as well as allow easier browsing based on a set of criteria selected by the visitor. They are removed in 4 to 6 hours or when the browser is closed.	bpazaws52gukakzc_* ngpskuephr adtsidr5 unquehr
Technical	Functional	Persistent	These are used when a user clicks the accept button on the Cookie notification (e.g., cookie consent banner, “remember me” features). The expiry period for these cookies is from 1 minute up to 1 year.	cookieconsent_status

## Third Party Cookies

Category	Type / Provider	Duration	Purpose	Privacy policy & opt out
Analytical	Google Analytics	Persistent (1 minute to 2 years)	They are used to anonymously monitor visitor behavior on the site for statistical survey purposes, as well as to allow Innophos to optimize the site performance and offer a better browsing experience.	For more information, click on <a href="https://support.google.com/analytics/answer/6004245?hl=en">https://support.google.com/analytics/answer/6004245?hl=en</a>  To opt-out, click on <a href="https://tools.google.com/dlpage/gaoptout?hl=en">https://tools.google.com/dlpage/gaoptout?hl=en</a>
	Sitecore	Persistent (10 years)	Used to distinguish users and identify repeat visits.	For more information, click on <a href="https://www.sitecore.com/trust/privacy-policy">https://www.sitecore.com/trust/privacy-policy</a>  To opt out, click on <a href="https://www.sitecore.com/trust/cookie-policy">https://www.sitecore.com/trust/cookie-policy</a>
Functional	Zendesk	Persistent (5 hours)	Used to identify individual visitors behind a shared IP address and apply security settings on a per-visitor basis.	For more information, click on <a href="https://www.zendesk.com/company/customers-partners/privacy-policy/">https://www.zendesk.com/company/customers-partners/privacy-policy/</a>  To opt out, click on

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				<a href="https://www.zendesk.com/company/customers-partners/cookie-policy/">https://www.zendesk.com/company/customers-partners/cookie-policy/</a>
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### Refusing Cookies on this Site

Most browsers are initially set to accept cookies. You can prevent the storage of cookies, if you wish, generally by changing your internet software browsing settings. It may also be possible to configure your browser settings to enable acceptance of specific cookies or to notify you each time a new cookie is about to be stored on your computer enabling you to decide whether to accept or reject the cookie. To manage your use of cookies there are various resources available to you, for example, the “Help” section on your browser may assist you. You can also disable or delete the stored data used by technology similar to cookies, such as Local Shared Objects or Flash cookies, by managing your browser’s “add-on settings” or visiting the website of its manufacturer.

### How We Use the Personal Information

Subject to applicable local law, Innophos may use Personal Information for any legitimate and lawful business purpose, including but not limited to the following:

- to provide products, information, and services you request;
- to provide you with effective customer service or technical support;
- to improve the content, functionality, performance, and usability of our website;
- to send you email alerts, text messages, and other written or electronic communications;
- to personalize the types of information you receive from Innophos;
- to assess trends in your use of the website or purchases of products or services;
- to improve our marketing and promotional efforts;
- for security, credit, or fraud prevention purposes;
- to achieve Innophos business purposes.

We will engage in these activities to manage our contractual relationship with you, to comply with a legal obligation, to determine the effectiveness of marketing activities, and/or because we have a legitimate interest to do so.

## How Personal Information is Disclosed

We may disclose Personal Information:

- With your permission.
- Within Innophos for the purposes described in this Privacy Statement.
- As we believe necessary or appropriate to comply with the law, a court order, or a subpoena.
- We may also disclose Personal Information to respond to requests from public and government authorities.
- To prevent or investigate a possible crime, such as fraud or identity theft.
- To enforce or apply our online terms of use or other agreements; or to protect Innophos rights, privacy, safety or property of you or others.

Innophos may also disclose Personal Information with our affiliates, agents, contractors, and service providers in order to assist us in conducting our business.

## Location of Personal Information

Innophos is a global organization with its corporate headquarters in the United State of America. Our servers, databases, and service providers are located in the United States. Different countries have different privacy laws and requirements, and some, including the United States, may provide less legal protection for your personal information than others. By using this site, you are consenting to the collection, use and transfer of your personal information in or to the United States or other countries for the purposes described in this Privacy Statement.

## Third Party Sites

This Privacy Statement does not address, and Innophos is not responsible for, the privacy, information, or other practices of any third parties, including any third party operating any site to which this website contains a link. The inclusion of a link on this website does not imply endorsement or the linked site by Innophos. Innophos is not responsible for the information collection, use, disclosure, or security policies or practices of any app developer, app provider, social media platform provider, operating system provider, wireless service provider, or device manufacturer, including with respect to any Personal Information you disclose to other organizations through or in connection with this website.

## **Security**

Innophos uses reasonable organizational, technical, and administrative measures to protect Personal Information under Innophos control. Unfortunately, no data transmission over the internet or data storage system can be guaranteed to be 100% secure. As a result, while we strive to protect Personal Information, Innophos cannot ensure or guarantee the security of any information you transmit to our website.

## **Use of Site by Children**

Innophos is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities. Innophos does not target the website to children under the age of sixteen (16) or knowingly collect Personal Information from children for the purpose of selling products or services. Innophos does participate in select educational programs such as STEM awareness in support of schools and communities. Visitors must be 18 years of age or older to submit registration or survey information. Parents or legal guardians may register to obtain information or participate in a survey on behalf of their children. If you believe a child under the age of eighteen has sent personal contact information to Innophos, please contact us immediately at the address listed below and we will use reasonable efforts to promptly remove that information from our databases.

## **Security**

We take commercially reasonable precautions to protect the confidentiality, integrity and security of your personal information. We urge users to be careful with personal information while using the Internet, as Innophos cannot guarantee the security of any information you disclose online and you do so at your own risk. This Privacy Policy does not extend to anything that is inherent in the operation of the Internet, and therefore beyond Innophos' control, and is not to be applied in any manner contrary to applicable law or governmental regulation.

You are responsible for maintaining the confidentiality of your passwords. We have the right to assume that anyone accessing one of our websites using a password assigned to you has the right to do so. You will be solely responsible for the activities of anyone accessing our website using a password assigned to you, even if the individual is not, in fact authorized by you. If you have reason to believe that your password has been compromised or used without authorization, you must promptly change it using the functionality provided on the site.

## **External Links**

Some of our websites may contain links to other websites on the internet that are not under the control of or maintained by Innophos. Such links do not constitute an endorsement by Innophos of those websites, the content displayed, or the persons or entities associated with them. By visiting a linked

website from an Innophos website, you acknowledge that Innophos is providing these links to you only as a convenience and you agree that Innophos is not responsible for the content of such websites. External sites are governed by their own terms and policies and are not governed by Innophos' Privacy Statement, Terms of Use, or other terms and policies.

### **Changes to This Privacy Statement**

We reserve the right to modify this Privacy Statement and related business practices at any time by posting updated text on this site and updated effective date at the bottom of this page. As we add new features and functionality to our websites or Innophos policies or applicable laws evolve, we may need to update or revise this Privacy Statement. We reserve the right to do so, at any time and without prior notice, by posting a revised version on our website. These changes will be effective as of the date we post a revised version on our website. Your use of one of our websites following any such change constitutes your consent to the terms of the revised Privacy Statement. For this reason, it is important for you to review this Privacy Statement regularly.

### **Your Choices**

Innophos respects your right to make choices about the ways we collect, use, and disclose your personal information. If you receive email or marketing communications, you may "opt-out" of receiving e-mail and other communications from us at any time by using the unsubscribe feature included in the e-mails we send. If you are a customer of Innophos products, we reserve the right to contact you with information regarding health and safety, applicable regulations, or stewardship of our products.

### **Access, Update or Correct Your Personal Data**

If you wish to access, update or correct other personal information, please contact us at the address provided below. We will contact you and may ask you for additional information to verify your identity. In most cases, we will update information as requested. In some cases, however, we may limit or deny your request if permitted or required by law or if we are unable to verify your identity.

### **Retention of Personal Information**

We will retain your Personal Information for the duration necessary to fulfill the purposes outlined in this Privacy Statement unless a longer retention period is required or allowed by law.

### **Contacting Innophos**

We may update this Privacy Statement from time to time at our sole discretion. If you have questions about this Privacy Statement, contact us at our email address [Privacy.Officer@Innophos.com](mailto:Privacy.Officer@Innophos.com) or at the following mailing address:



Innophos, Inc.  
Attention: Privacy Officer  
P. O. Box 8000  
Cranbury, New Jersey 08512-8000 USA

If you believe that someone affiliated with Innophos has used your information in a manner that is inconsistent with this Privacy Statement, or report potentially unethical business practices or other violations of our Code of Business Conduct, please contact us at the email or mailing address provided above.

Effective Date: June 1, 2019